



## Digital Wallet Terms and Conditions

This Digital Wallet Supplemental Agreement states the terms and conditions (the “Terms”) that apply when you choose to add a Coast Central credit card or debit card (“CCCU Card”) to a Digital Wallet (“Wallet”). In these Terms, “you” and “your” refer to the cardholder of the CCCU Card, and “we,” “our,” “us,” “Credit Union,” “Coast Central” or “CCCU” refer to the issuer of your CCCU Card.

When you add a CCCU Card to the Wallet, you agree to these Terms:

- A. **Adding Your CCCU Card.** You can add an eligible CCCU Card to the Wallet by following the instructions of the Wallet provider. Only CCCU Cards that we indicate are eligible can be added to the Wallet. If your CCCU Card or underlying account is not in good standing, that CCCU Card will not be eligible to enroll in the Wallet. When you add a CCCU Card to the Wallet, the Wallet allows you to use the CCCU Card to enter into transactions where the Wallet is accepted. The Wallet may not be accepted at all places where your CCCU Card is accepted.
- B. **Your CCCU Card Terms Do Not Change.** The terms and account agreement that govern your CCCU Card do not change when you add your CCCU Card to the Wallet. The Wallet simply provides another way for you to make purchases with the CCCU Card. Any applicable interest, fees, and charges that apply to your CCCU Card will also apply when you use the Wallet to access your CCCU Card. CCCU does not charge you any additional fees for adding the CCCU Card to the Wallet or using your CCCU Card in the Wallet. The Wallet provider and other third parties such as wireless companies or data service providers may charge you fees.
- C. **CCCU is Not Responsible for the Wallet.** CCCU is not the provider of the Wallet, and we are not responsible for providing the Wallet service to you. We are only responsible for supplying information securely to the Wallet provider to allow usage of the CCCU Card in the Wallet. We are not responsible for any failure of the Wallet or the inability to use the Wallet for any transaction. We are not responsible for the performance or non-performance of the Wallet provider or any other third parties regarding any agreement you enter into with the Wallet provider or associated third party relationships that may impact your use of the Wallet.
- D. **Contacting You Electronically and by Email.** You consent to receive electronic communications and disclosures from us in connection with your CCCU Card and the Wallet. You agree that we can contact you by email at any email address you provide to us in connection with any CCCU account. It may include contact from companies working on our behalf to service your accounts. You agree to update your contact information with us when it changes.
- E. **Removing Your CCCU Card from the Wallet.** You should contact the Wallet provider on how to remove a CCCU Card from the Wallet. We can also block a CCCU Card in the Wallet at any time.
- F. **Governing Law and Disputes.** These Terms are governed by federal law and, to the extent that state law applies, the laws of the state that apply to the agreement under which your CCCU Card is covered. Disputes arising out of or relating to these Terms will be subject to any dispute resolution procedures in your CCCU Card agreement.
- G. **Ending or Changing these Terms; Assignments.** We can terminate these Terms at any time. We can also change these Terms, or add or delete any items in these Terms, at any time. We will provide notice if required by law. You cannot change these Terms, but you can terminate these Terms at any time by removing all CCCU Cards from the Wallet. You may not assign these Terms.
- H. **Privacy.** Your privacy and the security of your information are important to us. The Coast Central privacy notice (located here: <http://www.coastccu.org/wp-content/uploads/2023/05/GLBA-Privacy-Policy-2023.pdf>) applies to your use of the CCCU Card in the Wallet. You agree that we may share your information with the Wallet provider, a payment network, and others in order to provide the services you have requested, to make information available to you about your CCCU Card transactions, and to improve our ability to offer these services. This information helps us to add your CCCU Card to the Wallet and to maintain the Wallet. We do not control the privacy and security of the information that may be held by the Wallet provider and that is governed by the privacy policy given to you by the Wallet provider.
- I. **Notices.** We can provide notices to you concerning these Terms and your use of a CCCU Card in the Wallet by posting the material on our website, through electronic notice given to any electronic mailbox we maintain for you or to any other email address or telephone number you provide to us, or by contacting you at the current address we have on file for you. You may contact us at: (707) 445-8801.
- J. **Questions.** If you have any questions, disputes, or complaints about the Wallet, contact the Wallet provider using the information given to you by the provider. If your question, dispute, or complaint is about your CCCU Card, then contact us at: (866) 896-4689.